**2019 Implementation Review for 2013 Reports**

**Report: “Breaking the Circle of Dependence: AB 109 from a Health and Human Services Perspective”**

**Recommendation 4: The Probation Department should institute a policy outlining qualifying criteria, time requirements, and referral conduits for obtaining services.**

County of Santa Cruz Probation Department initial response:

HAS NOT BEEN IMPLEMENTED BUT WILL BE IMPLEMENTED IN THE FUTURE.

Although criteria already exist, and were formalized in manuals for all AB109 populations, we are currently engaging with the AB-109 Service Provider Network to continue to refine and enhance our referral system. This work is expected to be completed by October 1, 2013. The Probation Department is working with expert consultants to develop systematic treatment matching, service sequencing, and referral tracking to ensure that services are appropriate, timely, and effective. The treatment matching system is expected to be in place by January 1, 2014.

Probation Department 2019 Follow-up:

In 2016 the CCP contracted with Resource Development Associates to conduct a formal evaluation of AB109 implementation and outcomes. Recommendations from this evaluation included the implementation of a web-based system for AB109 service referrals that allow comprehensive monitoring and tracking of referrals and service dosage for individuals, based on assessed risk and criminogenic need. In addition, the Probation Department and the CCP have developed a community-based service center to house multiple AB109 service providers in order to increase effective referral and handoff, decrease logistical barriers, and provide a venue for expanded service access.

County of Santa Cruz Health Services Agency initial response:

HAS NOT BEEN IMPLEMENTED BUT WILL BE IMPLEMENTED IN THE FUTURE.

HSA will work cooperatively with the Probation Department and our service providers to ensure appropriate service delivery to the AB 109 population.

HSA 2019 Follow-up:

See response under Recommendation 5.

**Recommendation 5: The Partnership should allocate additional funding for post release programs.**

Probation Department initial response:

REQUIRES FURTHER ANALYSIS.

Historically, this population had unmet needs for substance abuse and mental health treatment. Additional funding may be available for certain post-release services, including mental health and substance abuse treatment, through the Medicaid expansion under the Affordable Care Act. In order to maximize this potential, AB109 funding has been allocated to staffing a full-time position to conduct benefits enrollment, clinical assessment, and referral. This position, which will be partly funded through Medicare Administrative Activities funding, is anticipated to be filled by the January 1, 2014 start date of Medicaid expansion. The extent of additional resources leveraged through this position will be monitored and reported to the CCP semi-annually.

Probation Department 2019 Follow-up:

In the years since the 2012-13 Grand Jury report, the local Community Corrections Partnership (CCP) has maintained its commitment to dedicating one third of all AB109 funding received to treatment and intervention services. Member agencies have expanded services to the criminal justice population through other funding sources, including the Inmate Welfare Fund, a Justice Reinvestment Initiative grant from the Bureau of Justice Assistance, and funding from the Board of State and Community Corrections for mentally ill offenders and for young adult parents. The most significant expansion, however, has been made possible through the adoption of the Drug Medi-Cal Organized Delivery System (ODS) that has extended Medi-Cal coverage for certain substance use disorder treatment services to adults in the criminal justice system. The Probation Department has worked with the Health Services Agency and the Human Resources Department to coordinate outreach, enrollment, referral, and service access. This has included embedding HSA clinical staff at the Probation Department to conduct assessments and coordinate service referrals. Overall, the addition of Medi-Cal funding through the ODS allows for more individuals to participate in treatment, and for potentially longer treatment episodes as needed.

HSA initial response:

REQUIRES FURTHER ANALYSIS.

Like the rest of the population, there are unmet needs in the post-release caseload and more services are necessary. However, funding to service this group cannot just come from AB 109. It needs to be addressed by the State and Federal governments as part of the mental health and substance abuse Federal parity legislation and implementing regulations for the Affordable Care Act (ACA). The State must work with the Federal to make changes to the current system for substance use disorder services to be more inclusive and flexible. For example, the current proposal is to only fund hospital-based detoxification instead of both hospital and residential detoxification through Health Reform. The funding for match must be identified from a new funding source, not local government. HSA will continue to closely monitor Federal and State movement on ACA implementation, especially in the areas of mental health and substance use disorder services, the health benefit packet, as well as funding reimbursement opportunities.

HSA 2019 Follow-up:

Pursuant to California Government Code section 6253(c), we write in response to the email dated Wednesday, April 17, 2019 that you sent to the County of Santa Cruz under the California Public Records Act, which was sent to the County via email (the “Requests”). We note that the Requests are limited only to records maintained in the normal course of business by the County and records that are in the County’s custody and control.

Please note that we will not produce records that are privileged or otherwise exempt from disclosure pursuant to California Government Code section 6254 (b) and (k).  This includes documents pertaining to pending litigation or claims, and documents protected by the attorney-client privilege, attorney work product, and official information privileges.

No preliminary drafts or memorandum not normally kept in the ordinary course of business will be produced pursuant to California Government Code section 6254(a).  Records concerning real estate appraisals for pending acquisitions are also exempt from disclosure under California Government Code section 6254(h).

We will not produce documents that are subject to copyright protections, contain trade secrets, and/or proprietary and/or confidential information.  See California Government Code sections 6253.9, 6254(k), 6254.9; California Evidence Code section 1060.

Moreover, we will not produce documents exempt from disclosure under the deliberative process privilege.  See Times Mirror Co. v. Superior Court (1991) 53 Cal.3d 1325.

No documents will be produced where “the public interest served by not disclosing the record clearly outweighs the public interest by the disclosure of the record” under California Government Code section 6255.  Additionally, no documents will be produced if they contain personnel, medical, private, confidential, or similar files, the disclosure of which would constitute an unwarranted invasion of personal privacy under California Government Code section 6254(c) and/or the Health Insurance Portability and Accountability Act of 1996.  And, to the extent any of the records you are requesting are the subject of ongoing litigation and/or pending investigations, and/or are law enforcement investigatory records, such records are exempt from production.  See Government Code sections 6254 (b), (f).

In addition, no documents or records will be produced to the extent such a production would violate California Penal Code §§ 832.7, 832.8, 11076, California Civil Code § 129, California Welfare and Intuitions Code §§ 827, 828, 831, California Business and Professions Code § 805, or California Evidence Code § 1043.

Furthermore, as we review your Requests, we may discover other applicable privileges and/or exemptions under Government Code sections 6254, 6255, 6256 or other applicable state or federal laws, and we reserve all rights to assert those at any time.

After a review, the County has determined that it does not have records responsive to your request.  Please contact me if you have any questions.  As always, the County reserves all rights.

**Report: “Navigating the Residential Permit Process: Service, Time, and Money”**

**Recommendation 1: The Planning Department should continue to streamline the county building code amendments, with a target completion date of June, 2014.**

Santa Cruz County Planning Department initial response:

HAS NOT BEEN IMPLEMENTED BUT WILL BE IMPLEMENTED IN THE FUTURE.

The Department will continue our streamlining efforts as part of the upcoming 2013 California Building Code adoption process.

**Recommendation 2: The Department should allow routine OTC permits to be applied for, paid for, and printed out in the applicant’s home or office.**

Planning Department initial response:

REQUIRES FURTHER ANALYSIS.

The Department has recently added online "Over the Counter" (OTC) permits that should help reduce the need for foot traffic in the Department as well as staff time. The newly added OTC permits include those for windows, sheetrock and siding, which are some of our more common OTC permit types. Applicants can apply online, but currently cannot pay or print out the application from their home or office. This recommendation will require further analysis. After the upcoming update of the Department's software, applicants will be able to use credit cards to pay for fees.

Planning Department 2019 Follow-up for R1 and R2:

The Planning Department is in the testing phase of allowing routine OTC (Over the Counter) permits to be applied for, paid for, and printed out from home. Routine OTC permits are permits that do not require plans to be reviewed and issued. Water heater replacement, window replacement, a reroof, stucco, sheetrock, siding, some plumbing, electrical and mechanical permits are all considered routine OTC permits. Electronic submittal, payment, review, and issuance of non-routine permits has been in effect since 2017. Non-routine permits are permits that require plans to be reviewed before a permit can be issued.

Implementation for routine OTC permits is expected in June 2019. The County’s IT staff, a software programming consultant, and planning staff have designed a application web page that is accessed from the Planning Department website. This page asks the same questions an applicant is asked if they were applying at the counter. Once the parcel number and permit type eligibility is verified, the application is electronically created in the permit tracking software. Parcels are considered ineligible if there are existing code violations, located in sensitive habitat areas, have septic systems, etc.  The applicant is given an application number and directed how and where to electronically pay the fees that are due. Once payment has been verified electronically the applicant is able to print their permit, begin work and schedule an inspection online.

Non-routine permit applications can already be submitted online. There are several training videos and a manual available on the website if needed. An application form is filled out. The applicant creates a personal account and submits the application, plans, and other supplemental documents to the Planning Department ePlan section of the website as a .pdf. Staff review the request for minimum submittal requirements. If met, an application is created in the permit tracking software and the applicant is emailed the application number with instructions how to pay online. An applicant can follow the application status and review comments from the Planning Department website. Once the plans have been approved the applicant is notified their permit is “Ready to Issue” and a payment is required to issue the approved plans and permit. Again they are directed how to make an online payment. Once the payment has been received, the approved job copy plans are released to the applicant through their account via the Planning Department website and available for printing by the applicant.

**Report: “AB 109 – A Year in Review”**

**Recommendation 3: The Chief Deputy of Corrections should establish guidelines to follow when an individual violates the terms of CAP.**

Chief Deputy of Corrections initial response:

HAS NOT BEEN IMPLEMENTED BUT WILL BE IMPLEMENTED IN THE FUTURE.

The Sheriff’s Office is currently revising and updating the policies and procedures for the EMP portion of CAP. Included in this revision is a violation response matrix to ensure consistency in how sanctions are imposed for violations of the terms of the program. The new policies and procedures will be implemented in September 2013.

Chief Deputy of Corrections 2019 Follow-up:

Please see the attached guidelines and program description for our CAP program.





